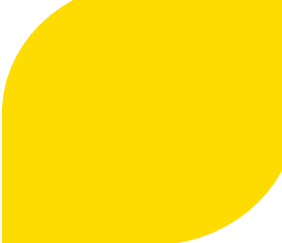


Sustainable Development Commitments



RESPECT FOR THE ENVIRONMENT

ENVIRONMENTAL PROTECTION

FINANCIAL PERFORMANCE

INNOVATION

CUSTOMER SATISFACTION

GOVERNANCE

CONTINUOUS IMPROVEMENT

RISK MANAGEMENT AND PREVENTION

ECONOMIC DEVELOPMENT

COMMUNITY INVOLVEMENT

DIALOGUE AND CONSENSUS BUILDING

COMMITMENT TO EMPLOYEES

SOCIAL AND SOCIETAL EXPECTATIONS